**1Million Project FAQ’s**

*(FAQs are updated frequently. Please check back often for latest version.)*

**Application and eligibility questions**

1. **Why should I apply to be a part of Sprint’s 1Million Project?**

If your high school or school district is selected as a member, you'll do more than help your local high school students complete their homework from home. You’ll be helping them participate in today’s digital world and empowering them to do more and strive for more.

Program members will also have the opportunity to provide feedback that will help Sprint and the Sprint Foundation continually improve our program throughout its duration.

We all want what's best for today's youth and tomorrow's leaders - that means extending internet connectivity from their classrooms to their homes. Your participation in the program can help ensure we bridge the homework gap with the greatest impact locally and nationally.

1. **Who can apply to be a part of the 1Million Project?**

Local high schools and school districts that can identify, enroll and support a minimum of 1,500 high school students and a maximum of 25,000 over the anticipated five year program duration (i.e., between 300 and 5,000 per year) who do not have high-speed internet access at home. Schools are encouraged to use their Free and Reduced Price Lunch (FRPL) data to help identify eligible students.

While applications must be submitted by the high school or school district (as they will be the official account holder on record for their students), we recognize the value non-profits can bring in closing the homework gap and encourage them to partner with their local schools to support the 1Million Project.

We also encourage schools to bring together and dialogue with necessary committees and local non-profits that provide student support services, as well as gauge interest among parents. A robust community support system would be beneficial for schools in managing the 1Million Project and ensuring students maximize the value of this program.

1. **How does Sprint define an eligible student who doesn’t have home internet?**

Circumstances in which students can be considered as lacking home internet access include:

* 1. No home internet access at all.
  2. Multiple students in the same household, working from a single computer.
  3. Internet is available at home, but at a very low bandwidth (i.e., dial up speeds) and is not adequate for completing homework assignments.

1. **How long will Sprint be accepting applications?**

Applications will be accepted through April 30, 2017 for the entire five year program. The program will begin at the start of the 2017-2018 school year and will run through the 2021-22 school year (students enrolled during the final year of the program will receive up to four years of service, depending on their grade level when enrolled).

1. **When will I know if my organization is accepted into the program and if so, what are the next steps?**

All applicants will receive a response by May 31, 2017 letting them know if they have been accepted into the program. If accepted into the program, the applicant will receive a formal approval email which includes detailed information on next steps, including a link to the program’s [Terms and Conditions](http://ecenter.custhelp.com/ci/fattach/get/1377758/1487270276/redirect/1/session/L2F2LzEvdGltZS8xNDg3NjMzNjA0L3NpZC95T2JPWktibg==/filename/OneMillion%20TsCs%20(2-16-17)%20(002).pdf), which must be signed before school/school district can receive their devices.

1. **How can I check on the status of my application?**

Please contact us at: Phone 866-414-3225 or email [1million@sprint.com](mailto:1million@sprint.com).

1. **How long does the program run?**

All approved program members will be accepted into the program for the full five years. Freshmen accepted into the program in 2021 will have service through 2025.

1. **Are there any required costs for participating in the program?**

There are no required costs for participating in the program.

The initial device for each high school student will be provided by Sprint and the Sprint Foundation. If there is a need for replacement devices, the program member, as the account owner of record, will be responsible for (1) purchasing any replacement devices or (2) advising the student to purchase the replacement device. Replacement devices will be available at a special price to either the program member or the student. It is completely optional for high school students to purchase prepaid data refill cards at any Sprint retail store to add additional monthly high-speed data beyond the included allotment of 3GB of high-speed\*\* LTE data per month. Without an additional prepaid refill card, students will still have unlimited data but with speeds reduced to 256 kbps. Any optional refill cards will be the high school student’s sole responsibility.

It is recommended that approved program members identify a resource to manage the program requirements.

**Program administration questions**

1. **What are the requirements for schools to provide program support?**

In order to implement a successful program at each participating high school or school district, Sprint has identified two significant roles that schools will need to assign separate resources to: a dedicated **program owner** and a dedicated **teacher advocate**.

These individuals will be key resources in identifying the student recipients, supporting the Activation Fairs and helping your organization meet its annual program milestones to ensure continued placement within the program.

1. **What are the responsibilities of the program owner?**

* Be responsible for a device management program for the students (as outlined in the [Terms and Conditions](http://ecenter.custhelp.com/ci/fattach/get/1377758/1487270276/redirect/1/session/L2F2LzEvdGltZS8xNDg3NjMzNjA0L3NpZC95T2JPWktibg==/filename/OneMillion%20TsCs%20(2-16-17)%20(002).pdf) provided through the application process).
* Identify a minimum of 300 and a maximum of 5,000 eligible high school students (grades 9-12) per year to participate in the program (see question 13 on how to determine how many devices you will need).
* Validation that the student recipients meet the target guidelines (see question 3) regarding lack of at home internet access.
* Responsible for distribution and timely activation of annual devices.
* Ownership of the Sales Portal, an online tool that schools will use to activate devices and report on student eligibility.
* Responsible for training the school administrators on use of the Sales Portal.
* Identification of school administrators to support the annual Activation Fairs, including setup of said administrators in the Sales Portal.
* Coordination with the teacher advocate(s).
* Provide program feedback to Sprint and Sprint Foundation.
* Completion of various annual surveys, including those to the students.
* Support Sprint in annual communication of an exit offer to the graduating seniors.
* Act as the primary student point of contact during vacations and break periods, including summer and winter breaks (this includes activating replacement phones as necessary).
* Please note: Responsibilities include but are not limited to the above.

1. **What are the responsibilities of the teacher advocate?**

*\*District applicants must identify a teacher advocate at each individual school location that devices will be distributed to.\**

* Distribution of collateral to students at that location.
* Distribution of parental consent forms to the approved students.
* Confirmation that the parental consent forms have been signed by the parent/guardian.
* Validation that the student recipients meet the target guidelines (see question 3) regarding lack of at home internet access.
* Coordination as necessary with other teachers at that location to support their efforts.
* Coordination with the district/school deployment team to ensure that Activation Fairs are set up at convenient times for schools and students.
* Regular communication to Sprint on Activation Fair activities.
* Provide program feedback to Sprint and the Sprint Foundation.
* Completion of various annual surveys.
* Support Sprint in annual communication of an exit offer to the graduating seniors.
* Please note: Responsibilities include but are not limited to the above.

1. **Are there any additional requirements for participating in the program for all five years?**

Yes, in order to continue in the program from year-to-year, schools must meet all program requirements as well as the following annual milestones:

* Attend pre-activation webinar which prepares schools for activating and distributing devices to eligible students.
* Attend webinar trainings as offered (anticipate no more than 2-3 per year) on topics such as acceptable use policy, digital learning and program resources.
* Host and manage an Activation Day where schools activate and distribute devices to eligible students.
* Meet minimum device activation and usage criteria:
  + Activate 90% of annually provided devices within 60 days of receipt and 95% within 90 days of receipt.
  + Ensure a minimum of 60 - 65% of devices are in use per month.
* Provide quarterly student eligibility updates (e.g., is student still at school, have they graduated, moved, etc.).
* Provide quarterly examples to Sprint of how connectivity is being used by the member students.
* Complete surveys from Sprint (anticipate a minimum of 2 per year).
* Administer surveys from Sprint to the 1Million Project students and families (anticipate a minimum of 2 per year).

**Device/service/network questions**

1. **How do I calculate the number of devices my school will need over the five-year program period?**

Please use this basic calculation to help estimate a starting population of students who potentially are without internet connectivity at home. Identify your total number of high school students x Percentage of Free and Reduced Price Lunch (FRPL) x 30 percent.

This will provide you with a good estimate of the number of students in your organization that currently do not have internet access at home. Student/Parent surveys are also a helpful mechanism to validate this information.

1. **What types of devices are offered?**

We anticipate being able to offer a selection of tablets, hotspots, smartphones and potentially laptops. Sprint will work with each school to determine what devices are needed and inventory available at the time the school places their device order. This program does not support BYOD (bring your own device) and the free service is not transferrable to non-1Million Project devices.

1. **What is included in the free monthly service plan?**

The 1Million Project offers 3GB of complimentary high-speed\* LTE service per month, which, based on Sprint’s experience and existing research, should enable a student to complete homework assignments. Once the 3GB allotment is consumed, students continue to receive unlimited mobile Internet access at 2G levels.

Students that receive a smartphone can use it as a hotspot and for unlimited domestic calls and texts while on the Sprint network. Roaming is not available.

All participating students receive free Sprint wireless service for up to four years in high school depending on their grade when they start the program.

1. **As students graduate from high school and transition out the 1Million Project, are they able to keep the device and receive affordable wireless service from Sprint?**

Yes, the student can keep their free device if the school, as the owner of the device, agrees to this. Sprint intends to offer a variety of discounted wireless service plans as well as devices, and will work with the schools to present the available offers to the graduating seniors.

1. **Is a content filtering service provided with each device?**

Yes. A Free Children's Internet Protection Act (CIPA) compliant content filter will be provided with every device. This filter blocks adult content and malware while on the Sprint network. Specifically designed for the 1Million Project, this filter is always on and cannot be disabled. The provided content filter is also compatible with any existing content filtering systems the schools may have. View the [online flyer](http://goodworks.sprint.com/content/1022/files/Sprint-Guardian-Content_Flyer_FINAL_v2.pdf) for more information.

1. **How can I find out if my school is located in Sprint’s network coverage?**

You can enter a specific address into Sprint’s [online network coverage tool](https://coverage.sprint.com/IMPACT.jsp?INTNAV=Footer:Coverage) to get a high-level estimate of wireless coverage. However, each application that is submitted to the 1Million Project will go through a more detailed network review that include multiple factors. This more detailed network analysis will determine if your school or school district is located within an acceptable network coverage area.

*\*High-speed data is 3G/4G.*